

OBJECTIVES

The objective of the policy is to provide guidelines for the operation of ground transport services, namely for taxi operators, at Karratha Airport.

DEFINITION OF COUNTRY AND PRIVATE TAXI OPERATORS

Pursuant to the Transport Coordination Act 1966:

“A Country Taxi (CT) is a vehicle operating for hire and reward in Western Australia and must hold an appropriate licence issued by the State Government.

Private Taxis (PT) – are passenger cars of a prescribed vehicle standard that (with the exception of some stretched/modified vehicles) are capable of carrying less than 12 passengers. They must be used solely for charter, with journeys commencing outside the Perth metropolitan area.”

POLICY PROVISIONS

This policy is relevant to operators holding a current Government of Western Australia Department of Transport country taxi or private taxi licence operating at the airport.

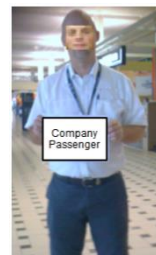
Council adopt as general guidelines the following requirements for organisations undertaking ~~tour~~ these ground transport and charter services to and from Karratha Airport.

- Each vehicle must hold a current taxi licence with the Department of Transport and display either CT or PT plates.
- Taxis displaying CT plates **may** drop off passengers in any of the front general public pick-up and drop-off lane.
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- No vehicle Taxis displaying PT licence plates is to may drop off but must not or pick up passengers in the front general public drop off/pick up lane or in the taxi rank. Vehicles found to pick up in the public pick up lane may do so will incur an infringement and possible revocation of proximity card (if issued) and airport parking access.
- Only taxis displaying CT plates without bookings (ie i.e. ‘ply for hire’) can use the taxi rank and may use the loading zone if the rank is full. The driver must stay with the vehicle at all times. Pre-booked taxis and PT plated vehicles may use the coaster bus lane or the short term car park to pick up pre-booked passengers.
- Private taxis displaying PT plates cannot operate from the taxi rank as, ‘ply for hire’ or tout in the airport terminal or within the airport boundary for the purpose of hire.
- It is an offence to bring or consume alcohol at Karratha Airport except where the facility is licensed under the *Liquor Control Act 1988*. Any driver found to supply alcohol for consumption by them or their passengers, or supply on behalf of a passenger within the airport boundary

will face immediate removal from the airport and be reported to the police and the Department of Transport.

- ~~Rude or discourteous behaviour to airport staff, passengers or other drivers will not be tolerated and will be reported to the Department of Transport. The driver may be asked to immediately leave the airport by airport staff or their representatives and must comply with this request.~~

- The operator is not entitled to a booth or advertising within the airport terminal or car park. ~~Advertising space may however be available on a 'ground transport' notice board (if installed). To facilitate this advertising the Council would utilise a contracted adverting provider who would arrange the advertising for interested parties. Please note this arrangement is proposed to only be for a trial period of 6 months then renewable 6 monthly until other arrangements such as the terminal upgrade is progressed or this policy is amended.~~ This advertising restriction includes, but is not limited to, the installation of any type of advertising device, structure or equipment (e.g. stands or the like). However, to facilitate identification and to enable meeting and greeting of passengers, an operator's driver will be authorised to hold a A4 sized tablet or clipboard with their company's name and the passengers name on it similar to this example.



- ~~Rude or discourteous behaviour to airport staff, passengers or other drivers will not be tolerated and will be reported to the Department of Transport. The driver may be asked to immediately leave the airport by airport staff or their representatives and must comply to this request.~~

- On the receipt of a complaint about an operator, their service or staff the Council will require the operator to respond within 3 working days with a written report, which is to be detailed and acceptable in relation to the matter raised.
- Should the Council receive three complaints about the operator, their service or staff the Council will require the operator to show cause why their agreement to offer a service at the airport should not be suspended or terminated. The Council retains the right to make determination regarding an operators continuing access to the airport.
- Should the Council identify non-compliance with Airport policies, such as this document, the Council will require the operator to show cause why their permission to offer a service at the airport should not be suspended or terminated. The Council retains the right to make determination regarding an operators continuing access to the airport.

RELATED DOCUMENTS

Country Taxi Licence Policy

Department of Transport, Government of Western Australia

Private Taxi Licensing Policy

Department of Transport, Government of Western Australia

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| Previous Policy No: | Not applicable |
| Resolution Numbers: | 151891 – Nov 2011 <u>and XXXX</u> |
| This Review: | <u>28 January 16 July 2014</u> |
| Next Review: | <u>430</u> November 201 <u>26</u> |
| Responsible Officer: | <u>Manager</u> Airport Commercial <u>Coordinator</u> |