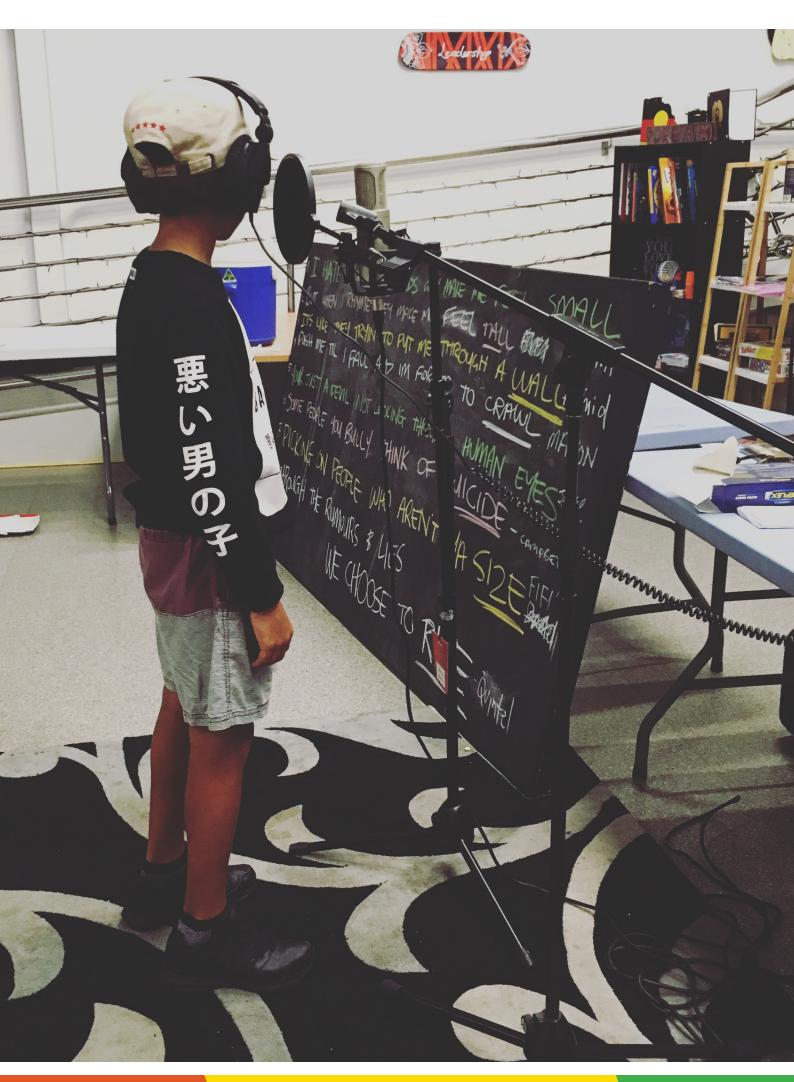


# Youth Strategy 2019-2024



30



# Mayor's foreword

Our Youth Strategy focuses on the wellbeing of young people in the City of Karratha. It provides us with an overarching guide on how we should engage with stakeholders in the youth sector and support young people to be happy, healthy and have a positive impact in our community.

In the City of Karratha, young people aged 10 to 25 years make up approximately 18 per cent of our population. This is a significant proportion of our community, and one that is expected to increase in the next 20 years. A large number of entertainment, education and development opportunities already exist in our city however, as we grow we need to work closely with the youth sector and the community to ensure we are meeting the current and future needs of our young people.

The City has provided services for youth in the local area and over the past eight years significant investment has been made to improve community infrastructure, social services and recreational opportunities.

I am very pleased to present the 2019-2024 Youth Strategy, a strong set of guiding principles and action areas that focus on building on the existing relationships we have with young people in our city while aligning with Council's vision to become Australia's most liveable regional city.



Cr Peter Long Mayor City of Karratha

# **Our strategy in summary**

The City of Karratha Youth Strategy 2019-2024 sets out a road map for our approach to supporting and engaging with youth aged 11-25, ensuring we continue to be a local government that values our young people. This strategy provides a reference point for improved engagement with youth sector stakeholders and outlines potential for collaborative partnerships in service delivery.

Results from the City of Karratha annual community survey show that year on year more people are choosing to call the City of Karratha home. Of those surveyed in 2019, 41.9 per cent indicated they had no plans to leave the area, compared to 14 per cent in 2011. Our population figures show there are over 7,500 people under the age of 25 living in the City of Karratha with approximately 50 per cent of that total aged between 10 and 25 years. As our city continues to grow this number is also expected to increase with estimates indicating a population growth of up to 60 per cent over the next 20 years. With this in mind the City of Karratha has developed a holistic set of outcomes and initiatives that will guide future activities and engagement with the youth sector.

This strategy was developed after a consultation period that captured feedback from young people, the wider community and youth sector stakeholders. The result is a strategy that is built on improving the wellbeing of young people in our community, through the provision of recreational, cultural and capacity building programming.

Our work will be reviewed regularly to ensure we are delivering on the initiatives outlined in this strategy and periodic evaluation will ensure we adapt our approach as necessary to ensure we remain a relevant contributor to the local youth sector.

It is also an important consideration to note that local youth engage in activities and services through many different avenues:



The above list is not exhaustive but rather an indication that while the City has a role to play in the youth sector locally, there are a number of other community groups, state and national departments, health and service providers and commercial sector operations that can have a positive impact on young people. Each of these options also presents an opportunity for meaningful and considered collaboration.



## Demographic breakdown

Statistics from the 2016 census show there are a total of 3,834 young people aged between 10 and 25 years living in the City of Karratha. The large majority of this group is located in Karratha and the distribution is consistent across age brackets.

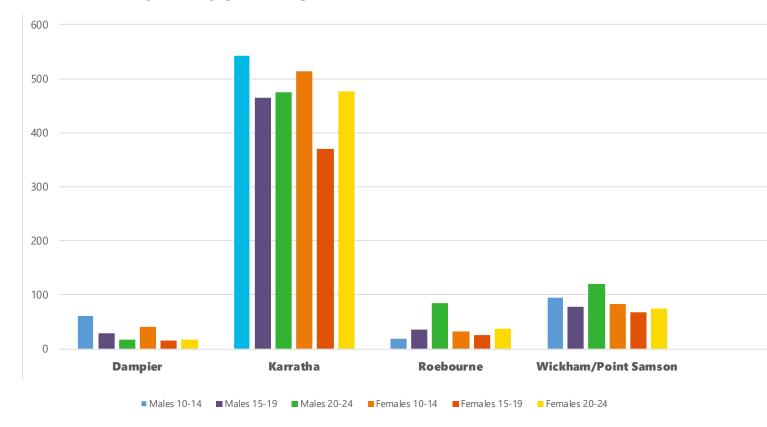
The following information is a snapshot of the demographic profile of young people living in the City of Karratha:

### Where do young people live?



## What does this look like in terms of age brackets?

## Distribution of youth by gender, age and location



## Why we need a new strategy

Council has an ongoing commitment to young people living in the City of Karratha. In order to deliver best outcomes across the youth sector this commitment needs to be captured in a clear and innovative strategy that encompasses the views of our young people and guides our work moving forward.

The City of Karratha Youth Strategy 2019-2024 will assist the City in planning and developing services and facilities that best meet the needs of the community. It will inform the allocation of resources and provide a conduit for collaborations and partnerships within the youth sector.

Young people are a vibrant and vital part of our community and play an important role in social, cultural, economic and community life. It is important that Council provides support and opportunities for young people that allow them to achieve their goals and assist them in reaching their full potential.

This strategy is Council's commitment to young people aged 11-25 in the region. We have a role in understanding and responding to the needs of young people in our community and advocating in broader government and community settings.

The City of Karratha Youth Strategy 2019-2024 gives us an opportunity to create positive change and a stronger voice for the youth sector locally by:

- Providing a holistic, shared vision and framework
- Describing the principles by which we will operate and make decisions
- Providing guidance for Council in its advocacy with all levels of government and industry
- Providing clarity in the pursuit of funding and other resources to address service gaps, priority areas for action and maintain alignment with community expectation and need

Young people have been surveyed annually by the City of Karratha over a four year period with the aim of identifying their interests, values and those issues most important to them. After ongoing discussions with local youth and community stakeholders these surveys have been broadened to include the aspirations of young people and the identification of key issues or barriers to these goals.

With the City's historical involvement in delivering services for youth, this is an ideal time to establish a clear strategy as Council works toward becoming Australia's most liveable regional city.



# How does this strategy work?

## City's Integrated Strategic Planning Framework

We believe in planning for a bright future that fulfils the needs of current and future generations. To ensure the best outcomes for our community at each stage of our journey to becoming Australia's most liveable regional city, we have developed strategies for the short, medium and long term. These plans are integrated so when we are working on short term projects we are also contributing to the long term strategies we have in place and ensuring the best use of resources in all of our activities.

Our Strategic Community Plan 2016-2026 provides a vision for the future of the local government area and outlines how the City and community will achieve that vision over 10 years. It states our aspirations and objectives, regards the current and future resource capacity and demographic trends of the region and is adopted by an absolute majority of Council.

Our strategic themes Our goals			
<b>Our Community</b>	To create <b>safe, healthy</b>		
Diverse and Balanced	and liveable communities		
<b>Our Economy</b> Well Managed and Diversified	To attract <b>diverse</b> and <b>sustainable</b> business and employment opportunities		
<b>Our Natural and Built Environment</b>	To protect our <b>natural</b>		
Thriving and Sustainable	and <b>built</b> environment		
<b>Our Leadership</b>	To provide <b>accessible, transparent</b>		
Responsive and Accountable	and <b>responsive</b> leadership		

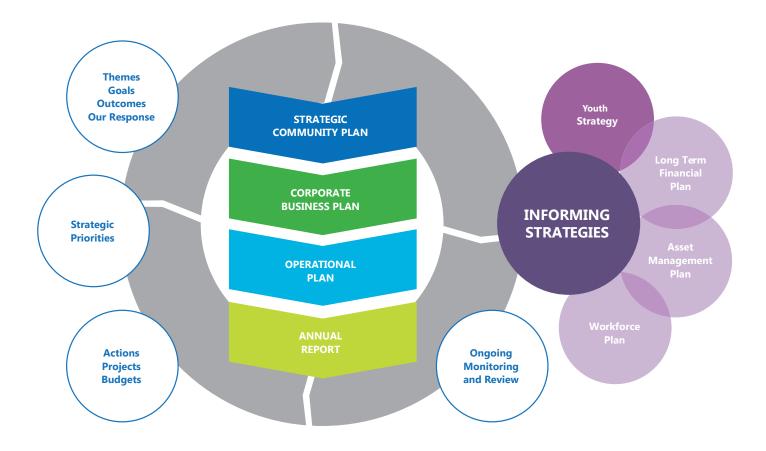
## **Embedding the strategy into our operations**

The Youth Strategy works to guide specific actions, initiatives and budgets within the organisation to achieve the goals of the Strategic Community Plan.

To implement the strategy and achieve the outcomes identified, initiatives will be planned, budgeted and delivered, taking into consideration the most appropriate role for Council to play.

The strategy will be embedded into operational plans and key actions to ensure that what is planned is delivered.

Reporting of progress and performance is captured in the quarterly and annual reports and the strategy is continually reviewed to ensure it is up to date and relevant to the changing environment in the city and broader region.





# Key steps in strategy development

#### **City's Integrated Strategic Planning Framework**

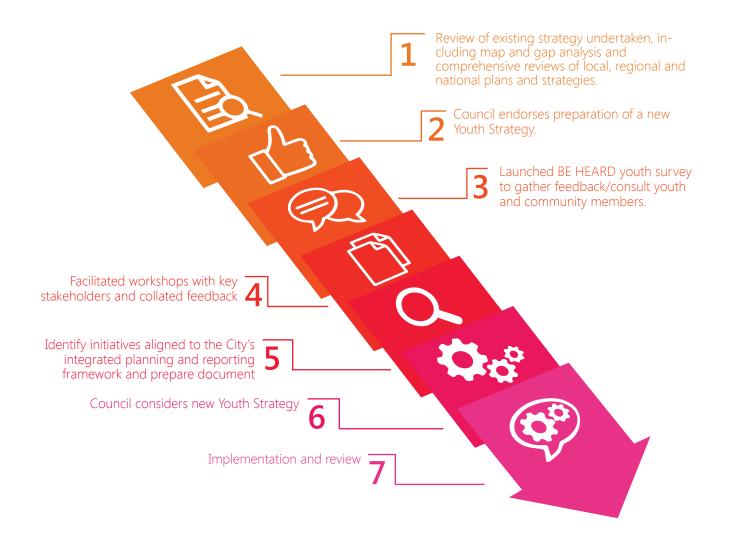
Work to develop this strategy included a number of consultations with youth sector stakeholders and the wider community, reviews of industry literature and research around best practice approaches in the youth services industry. This process allowed us to identify relevant themes and map the views and aspirations of our local youth and community against wider sector experiences.

A key piece of consultation included the BE HEARD online survey, one survey tailored specifically for our youth and another for the wider community. We also conducted one-on-one stakeholder interviews and workshops facilitating survey completion, encouraging verbal input into strategy development from the region's Youth Stakeholder Network.

In total, 629 stakeholders provided us with input, including:

- 359 young people (aged 10 25 years)
- 208 community members (defined as aged 25 years+)
- 65 youth sector personnel

All feedback was collated and coupled with industry practice and literature reviews to formulate a set of guiding principles and outcomes that will inform our activities in the youth sector and accompany the City's integrated planning framework. This strategy is designed as a guide, identifying priority areas for action and associated measures in the youth space but also broad enough in order to be responsive to the changing needs of our young people.



## What have we heard?

After carefully analysing all feedback received during consultation we have identified emerging and common themes to focus on locally. These closely mirror the themes identified by state and national agencies within the youth sector and their focus areas moving forward. Highlights from respondents that guided development of the strategy are identified as follows:

# Youth 🎁

- Family relationships coupled with physical and mental health is what our young people valued most, slightly above employment opportunities and social/friendship circles
- Top concerns were how to cope with stress, issues at school and with study, bullying, relationships and mental health
- When asked what they wish for, youth across all age groups made statements around access to recreational activities, improving their health, feeling valued and heard, and access to employment, education and training

## Wider Community

- Alcohol and drugs were rated as the number one issue for young people, followed by their mental health
- When asked what they would like to see happen for young people statements pertained to provision of recreation activities, improved health and wellbeing, education and access to development opportunities

## Industry Stakeholders

- Issues identified in the youth sector related to funding and provision of services for our young people and the number of trained and qualified staff locally
- Addressing the under 11 year old service gap
- Improving collaboration at all levels within the youth sector locally
- Summary of some common themes being Empowered Youth, Education, Training and Employment and Health



# Our strategy's guiding principles

Throughout the planning process we have been able to identify a number of common values held by stakeholders within the youth sector, that complement the City's desired approach in working with our young people. The identified values are considered the starting point for our continued servicing of and engagement with young people and stakeholders. These principles will guide our initiatives as we work toward improving the wellbeing of our young people:

- Safe and secure our spaces, places and services allow youth to be and feel safe
- Meaningful engagement we foster mutually respectful partnerships with youth whereby power is shared, contributions are valued and young people's skills, strengths, perspectives and ideas assist in designing service delivery
- Outcomes-focused initiatives are measurable and deliver meaningful results
- Partnerships and collaboration we will work in a coordinated and collaborative way to complement existing services and leverage networks to achieve our outcomes
- Accessibility and inclusivity we make it easier for young people to access facilities and services, and recognise that all young people have inherent worth and dignity
- Empowerment and advocacy young people will be supported to be heard and influence matters that affect them and the community they live in

# **Priority areas for action**

Guided by the above principles and our research, the overarching focus of this strategy is the wellbeing of our young people. In this strategy wellbeing is considered to be the state of being comfortable, healthy and happy in the social, emotional and cultural aspects of one's life.

Within the wellbeing focus, four priority areas have been identified when working with our young people. The priority areas are listed in the diagram below:



# **Priority areas and outcomes**

Under each of the priority areas we have identified our desired outcomes. These outcomes have been developed so that they are measurable and can directly guide specific initiatives. The initiatives will be reviewed and revised as part of our normal annual planning process.

## Personal development

#### Outcomes:

- Youth have opportunities to gain skills and experiences
- Youth have pathways for employment
- Youth have opportunities to enhance and improve their social, emotional and cultural wellbeing

#### Measures:

- Number of youth employed at the City of Karratha
- Number of youth training and education opportunities delivered
- Number of opportunities youth have for work experience and volunteering at the City of Karratha
- Number of Life Skills programs delivered
- Program of activities delivered in each school term and each holiday period
- Number of wellbeing programs delivered
- Percentage of wellbeing program's participants who report improved social, emotional and cultural wellbeing post program
- Percentage of life skills program's participants who report improved independence post program

## Community safety 📸

#### Outcomes:

- Youth have access to safe places and spaces in the community
- Youth are considered in facility and spaces design
- Stakeholders collaborate to provide a coordinated approach to improving safety for young people
- Youth feel safe, stable and secure in the City of Karratha

#### Measures:

- Percentage score in annual Youth Survey youth safety in public spaces (specific places)
- Amount of engagement in facility and spaces design
- Number of alcohol and smoke-free events delivered
- Percentage of youth who report feeling safe, stable and secure in regard to employment, finances, friends, family, home, community (Youth Survey)
- Commencement of co-located youth services within the City of Karratha



## Accessibility and inclusivity 📩

#### Outcomes:

- Service delivery has considered and adapted to youth requirements
- Youth's connection and access to services is enhanced/improved
- Youth participation in the community has increased
- Diversity of youth is recognised and celebrated

#### Measures:

- Percentage satisfaction of facilities/programs City of Karratha Annual Community Survey
- Number of youth utilising transport services throughout city
- Services for youth are accessible by design such as co-located or outreach
- Policies and procedures guiding staff engagement with youth are in place
- Number of Outreach programs and events delivered and/or attended
- Number of youth that are members in community groups
- Youth have access to an electronic Directory of Services
- Term and school holiday programs are delivered in various locations within the City of Karratha
- Use of and engagement with (reach) social media platforms relevant to youth
- Number of programs and events delivered (including in partnership) that celebrate and recognise diversity

## Empowerment and advocacy

#### Outcomes:

- Youth have mechanisms to be heard on issues and decisions that affect them
- The achievements of our young people are recognised and celebrated
- Youth are advocated for and their best interests are positively represented
- Youth have opportunities for capacity building in regard to youth advocacy

#### Measures:

- Youth Advisory Group in place, active, and has Councillor participation
- Annual Youth survey reviewed and implemented
- Youth recognised and awarded for their achievements (Walkington Award and introduction of other awards)
- City staff involvement in local youth sector networks e.g. Regional Youth Stakeholder Network
- City of Karratha contributions to school awards
- Number of positive youth stories released in public forums
- Minimum of two events per year are delivered by young people
- Facilitate platform/s that enhance perceptions of youth and improve awareness of servicing for youth
- Number of capacity building workshops delivered and youth attendance
- Develop and release youth specific marketing and social messaging material to enhance community perception of our youth



# Summary of our initiatives 2019-2020

From the priority areas listed in this strategy, the City has identified 17 initiatives which is not exhaustive. In the table below these initiatives are listed as well as the priority area(s) in which they have an impact. The City of Karratha departments whom have responsibility of actions are also depicted. The intention is that these initiatives will be reviewed annually as part of the City's planning process.

		Wellbeing			
Initiative	Action Responsibility	Personal development	Community safety	Accessibility & inclusivity	Empowerment & advocacy
Develop and implement an annual youth survey to measure performance of programs and services	Youth Services, Marketing and Communications	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$
WiFi available at City venues	I.T. Services		$\checkmark$	$\checkmark$	
Integrate youth consultation processes into the City's decision making through the establishment of a Youth Advisory Group (YAG)	Youth Services	$\checkmark$		$\checkmark$	$\checkmark$
Develop and implement targeted life skills programming for 16 - 25 year olds	Youth Services	$\checkmark$	$\checkmark$	$\checkmark$	
Investigate opportunities for the inclusion of parents and guardians in youth programming	Youth Services, Community Programs, Community Facilities	$\checkmark$	$\checkmark$		
Investigate opportunities and advocate for an integrated and expanded public transport network	Community Programs		$\checkmark$	$\checkmark$	$\checkmark$
Provide casual and structured in-term and school holiday programming for youth within the City of Karratha	Youth Services, Community Facilities, Library Services	$\checkmark$	$\checkmark$	$\checkmark$	
Collaborate with and have a City Youth Services presence at youth events and programs delivered by external agencies and organisations in the City e.g. EPIC Careers Expo, NAIDOC Week etc.	Youth Services, Community Facilities, Development and Events, Library Services	$\checkmark$		$\checkmark$	$\checkmark$
Develop and implement a marketing and social media strategy relevant to young people to better communicate City services	Youth Services, Marketing and Communications		$\checkmark$	$\checkmark$	$\checkmark$
Positively promote our City's youth to the wider community through implementation of promotional campaigns, community events and awards	Community Programs, Community Facilities, Marketing and Communications	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$
Develop and maintain a City of Karratha Youth Services Directory	Youth Services, Marketing and Communications		$\checkmark$	$\checkmark$	
Support student work placements, traineeship and junior employment opportunities across the City of Karratha	Human Resources	$\checkmark$		$\checkmark$	$\checkmark$
Continue advocacy for establishment of alternative and tertiary education establishments within the City of Karratha	City Growth	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$
Relocate Indoor Play Centre to allow for co-location of Youth Services at the Youth Shed	Community Programs, Community Facilities		$\checkmark$	$\checkmark$	$\checkmark$
Advocate and lobby State and Federal Government on key issues affecting the community and the youth sector	Executive Management Team, Executive Management Group	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$
All City facilities consider our young people's access and safety as part of development and design	Community Facilities, Youth Services, Infrastructure, Projects, Liveable Communities		$\checkmark$	$\checkmark$	$\checkmark$
Support local clubs and community groups to increase youth participation	Youth Services, Community Facilities, Club Development	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$





The Youth Shed: Hillview Rd, Karratha (08) 9186 8576 www.karratha.wa.gov.au/youth-shed



**The Base:** Wickham Community Hub, Wickham (08) 9186 8045 www.karratha.wa.gov.au/the-base

#### **O**@kcityteens **F** City of Karratha

If you have any queries, comments or contributions regarding the Youth Strategy, please email us: yscas@karratha.wa.gov.au or give either facility a call.

